



Customer Testimonial

Global Material Search

Reliability & Operations | North America

What Happened?

- Two critical asset failures
- Production paused because of part failure
- No replacement parts available for maintenance

What Did They Try First?

- Storeroom team searched plan inventory manually
- Multiple colleagues initiated material search within SAP, with no matching result
- Contacted MFG supplier & told 4-week lead time

Verusen Solution

- Leveraged Verusen's AI Global Material Search
- Located critical material in 4 sister plants
- Material was dispositioned for overnight delivery

"The Verusen solution found the critical assets we needed to get our assets up and running in 3 days instead of 4+ weeks, saving us millions"

- Reliability Manager | North America

>\$1M

Saved from minimizing
downtime