



# Customer Testimonial

## Global Material Search

Reliability Manager | North America

Fortune 500 Packaging Company

### What Happened?

- Two critical asset failures
- Production paused because of part failure
- No replacement parts available for maintenance

### What Did They Try First?

- Storeroom team searched plan inventory manually
- Multiple colleagues initiated material search within SAP, with no matching result
- Contacted MFG supplier & told 4-week lead time

### Verusen Resolution

- Leveraged Verusen's AI Global Material Search
- Located critical material in 4 sister plants
- Material was dispositioned for overnight delivery

### The Outcome

- 1 | Material located real-time & dispositioned within hours
- 2 | Maintenance performed & asset was up in 3 days
- 3 | Estimated savings of \$1M with minimized downtime

~\$1M

Saved from minimizing  
downtime

"The Verusen solution found the critical assets we needed to get our assets up and running in 3 days instead of 4+ weeks, saving us millions" - Reliability Manager | North America